EVENTS
What just happened?

PATTERNS/TRENDS
What’s been happening?
   What’s changing?

STRUCTURES
What has influences these patterns?
   What are the relationships between parts?
   What are the rules, norms, cultures, values and polices?

MENTAL MODES
What assumptions, beliefs and values do people hold about the systems?
   What beliefs keep the system in place?

React

Anticipate

Design

Transform

Original Design Credit: NWEI