

**EVENTS**  
What just happened?

**React**

**PATTERNS/TRENDS**  
What's been happening?  
What's changing?

**Anticipate**

**STRUCTURES**  
What has influences these patterns?  
What are the relationships between parts?  
What are the rules, norms,cultures, values and polices?

**Design**

**MENTAL MODES**  
What assumptions, beliefs and values  
do people hold about the systems?  
What beliefs keep the system in place?

**Transform**